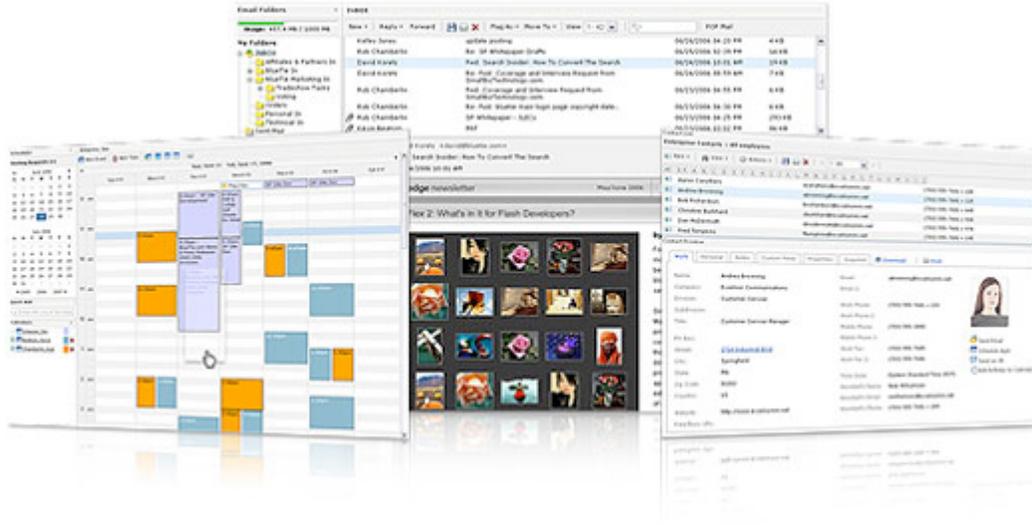




BuzzCart Email & Collaboration Services

BuzzCart provides Web-based email, calendaring, and file sharing for new and growing businesses. Each account supports unlimited users with email at jane@yourcompany.com addresses. BuzzCart provides five email accounts, with additional accounts available for only \$4.99 per user, per month. As a reflection of BuzzCart's commitment to providing a true business class service, users will never see banner, text or other advertisements within the application.

BuzzCart provides administrative tools for managing users and accounts across an organization. Email accounts can be



personalized to reflect a company's domain name for a more professional appearance – such as johndoe@yourcompany.com – and come with 10GB of email storage and file sharing – the highest capacity of any online business application. With BuzzCart, users can be up and running in minutes with a solution designed to meet their business needs.

Browser & OS Support

BuzzCart is accessible via the world's most popular Web browsers (including IE, Firefox, Netscape, and Mozilla), and operating systems including Microsoft Windows 2000, Windows XP, and Macintosh OS X / Linux.

Datacenter & Technology

BuzzCart web services are presently maintained in two geographically diverse datacenters: A private, caged co-location in Elmsford, NY owned and operated by MCI/Verizon Business, as well as a 7,200 sq. ft. data center located in Pittsford, NY. The Elmsford facility is considered the primary datacenter, and the Pittsford facility is considered the secondary datacenter.

Our primary, Tier One datacenter's entire Internet infrastructure was built to withstand complete loss of connectivity from multiple vendors, and still perform fast and reliably. Multiple OC-192, and OC-48 pipelines connect the datacenters to hundreds of public and private peering relationships reliably and quickly to deliver Internet data. The system relies on a series of redundant router configurations and standby routers to provide instant and redundant failover of an entire Internet connection, should there be any hardware, software, or connection failure, and our entire Internet pipeline is monitored by trained personnel to spot network slowdowns, hardware failures, or other problems.

The datacenter is highly secure, and is protected by hardened walls and doors. BuzzCart's servers and data storage devices are only accessible to authorized employees that pass through metal detectors, photo verification, and fingerprint-based biometric identification. The center's systems are supported on two separate power grids: diesel back-up generators, and UPS-based battery backup.

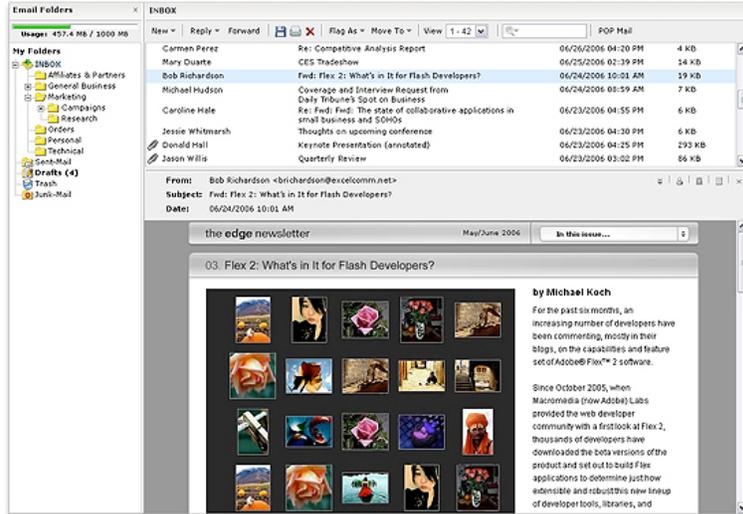
The BuzzCart architecture is built on a network layer utilizing Cisco routers, switches, and Pix firewalls. All of the networking gear is built on a redundant N+1 active/passive model, enabling full fail-over of all traffic in the case of downtime. A redundant cluster of F5 load balancers provide Layer 7 application level failover. The application tier utilizes Red Hat Linux ES4 and Fedora operating systems. All servers are built into large clusters with more than a dozen servers per cluster. These clusters each perform a dedicated function such as MX transfer, enabling efficient single function operation of a given server.

BuzzCart: Email

BuzzCart provides business users with an incredibly robust email solution, featuring virus and spam protection, ten gigabytes of shared email and file storage, support for custom domains (jane@yourbiz.com) and multiple email aliases, and anytime, anywhere access.

Performance & Accessibility

BuzzCart's email boasts all the features you'd expect to find in a business class service, including powerful search capabilities, drag & drop file and folder management, message filters, spell check, Rich Text Formatting (RTF), attachments of up to 25MB, and much more.



Safe List

Messages from these addresses and domains will never be sent to your Junk-Mail folder.

bwilliams@zco
jdoe@acme.c
tjones@corp

Add...

Block List

Messages from these addresses and domains will never be delivered to your Inbox.

bigbug@spammerz.com
sjackson@phishing.net

Add...

Remove

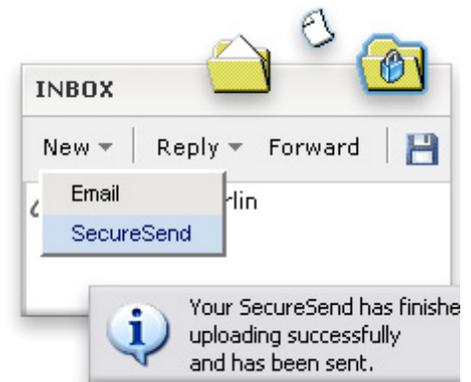
Comprehensive Spam & Virus Protection

BuzzCart uses industry-leading anti-spam and anti-phishing techniques to protect every account. On the server side, BUZZCART uses a variety of spam filtering tools, including multiple Real-Time Blackhole List lookups, relay blocking, header inspection, and an advanced heuristics engine. At the individual account level you can maintain your own "safe" and "block" lists to further protect your inbox and to individually define senders as either "good" or "bad".

BuzzCart performs server-side virus scanning to scan each message before it reaches your inbox. If a message contains a parasitic virus that can be removed, our system will attempt to clean it. Trojan horse viruses are stripped, and you receive a clean message. Our virus definitions are updated hourly to guard against new threats.

Extra Protection for Critical or Confidential Material

BUZZCART users also enjoy the ability to send encrypted files. SecureSend™, BuzzCart's encrypted file transfer feature, lets you send files with complete confidence, knowing that your confidential data will remain secure. SecureSend uses both asynchronous 128-bit triple-DES and synchronous AES encryption to ensure safe delivery of critical data.

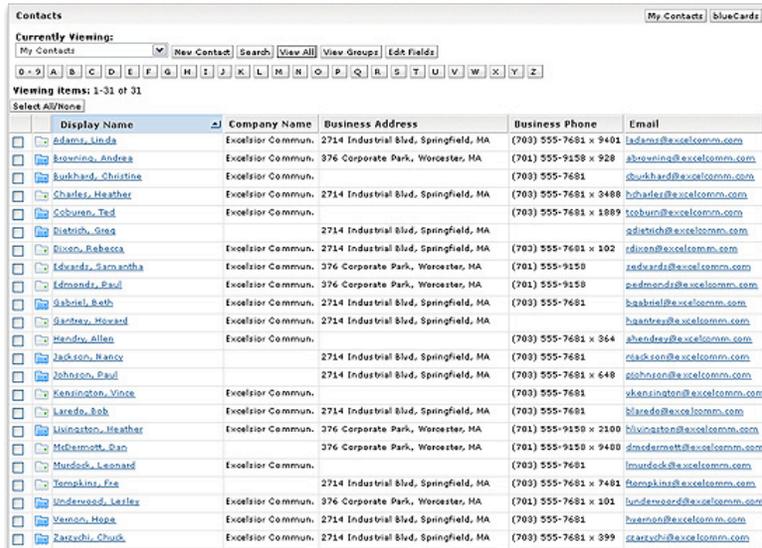


BuzzCart: Contacts

BuzzCart's sophisticated contacts management application gives you a powerful and efficient way to store all of your business and personal contacts in one place.

Share Info, Share Yourself

Contacts lets you easily share groups or individual contacts with co-workers or other associates using the industry-standard vCard format. Share all or just selected portions of your own contact information via vCard. You can even distribute the URL for your Calendar free/busy data, so non-BuzzCart users can see your availability as well. BuzzCart's Contacts can even serve as your company's directory.



Display Name	Company Name	Business Address	Business Phone	Email
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Budward, Christine	Excelcior Commun.		(703) 555-7681	cbudward@excelcomm.com
Charles, Heather	Excelcior Commun.	2714 Industrial Blvd, Springfield, MA	(703) 555-7681 x 3480	hcharles@excelcomm.com
Coburn, Ted	Excelcior Commun.		(703) 555-7681 x 1889	tcoburn@excelcomm.com
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Giacomo, Howard	Excelcior Commun.	2714 Industrial Blvd, Springfield, MA		hgacomo@excelcomm.com
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Johnson, Paul		2714 Industrial Blvd, Springfield, MA	(703) 555-7681 x 648	pjohnson@excelcomm.com
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Zarochi, Chuck	Excelcior Commun.	2714 Industrial Blvd, Springfield, MA	(703) 555-7681 x 399	czarochi@excelcomm.com



Upload Photos, Create Custom Fields, and Record Notes

You can create robust contact profiles using BuzzCart's Contacts application, including uploaded contact photographs, unlimited custom fields, and detailed notes. All contact notes are automatically date and time stamped, and can be classified as "phone call", "meeting", or "to-do". You can define and schedule follow-up tasks right then and there, making BuzzCart's Contacts an excellent entry-level Contact Relationship Management (CRM) solution.

Organize Contacts in a Way That Makes Most Sense to You

Contacts can be easily sorted into custom-named groups, and a powerful search utility makes finding the right contacts a snap when the use of groups alone isn't enough.

Easy Import, Easy Export

You can easily import up to 5,000 contacts at a time from ACT!, Outlook, Outlook Express, Goldmine, or any other source of text delimited (CSV) contact files. Your contacts can be exported easily as well, in either CSV or vCard format.



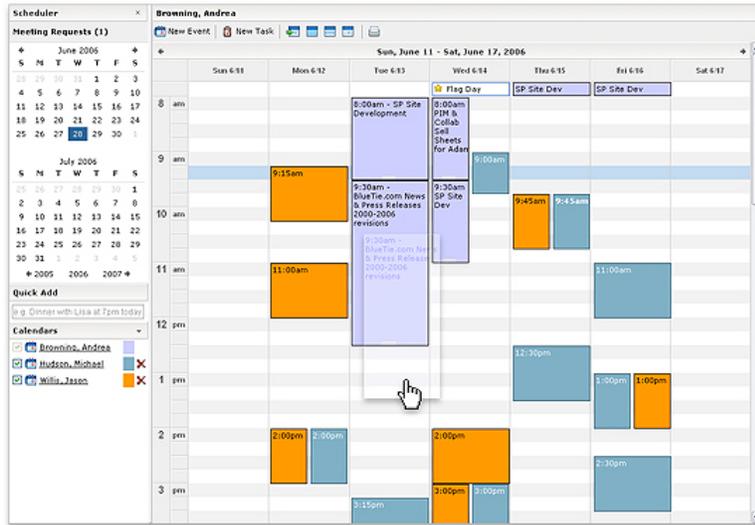
- ▶ Administrative Support
- ▶ All employees
- ▶ Customer Service
- ▶ Engineering
- ▶ Finance
- ▶ IT
- ▶ IT Operations
- ▶ Management
- ▶ Marketing
- ▶ Operations

BuzzCart: Calendar

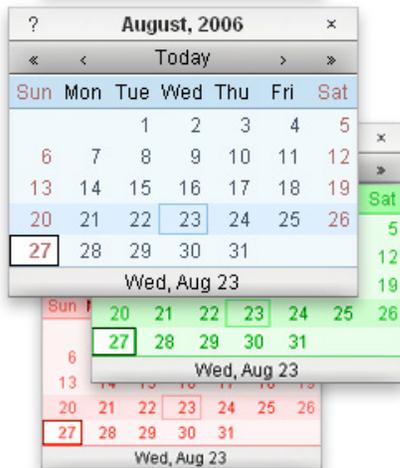
BuzzCart's powerful calendaring system and integrated task management tool lets you easily schedule meetings with co-workers, view others' schedules, and collaborate on projects.

Easily Manage Appointments

With BuzzCart's Calendar, scheduling appointments is simple. Just highlight a block of time and type a description. Or use QuickAdd - BuzzCart's natural language tool for scheduling appointments. Need to change an event's duration? Just resize it. Need to change the date or time? Just drag & drop. Or use the convenient right-click menus.



First Available



Coordinate Schedules with the Click of a Mouse

Schedule meetings in a matter of seconds, with no phone calls, voice mails, waiting for callbacks, or wasted time.

To schedule meetings or other events with friends and co-workers, you can choose to send electronic meeting invitations with a suggested date and time, or use the powerful "find first available" feature that quickly searches each invitee's calendar to identify periods of common availability.

To view your co-workers' schedules overlaid on your own, just check the box next to their name. BuzzCart's Calendar even supports the industry-standard iCal format for scheduling appointments with non-BuzzCart users.

Never Be Late Again

Choose from a variety of reminder intervals and modes, eliminating forgotten commitments. BuzzCart's calendar lets you choose the number of days, hours, or minutes prior to an event for your reminder to be delivered, and whether your reminder should be delivered via email or in a pop-up.

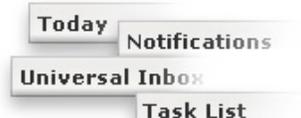


Task Management Made Easy

With BuzzCart's Tasks you can easily track and manage multiple projects and deadlines throughout the day. Define new tasks, set due dates, and establish priorities. Each task is visually identified as not-yet-due, past-due, or completed. Whether your schedule is tightly packed, or you just enjoy keeping your work as organized as possible, BuzzCart's Tasks will help you effectively organize your business and personal life.

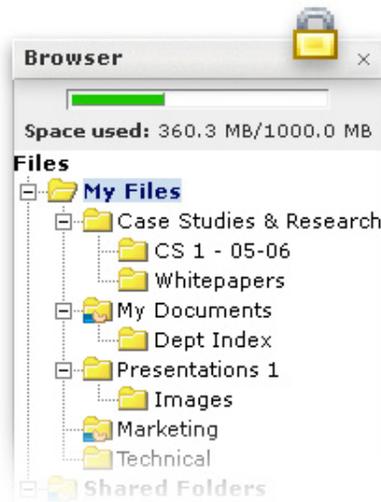
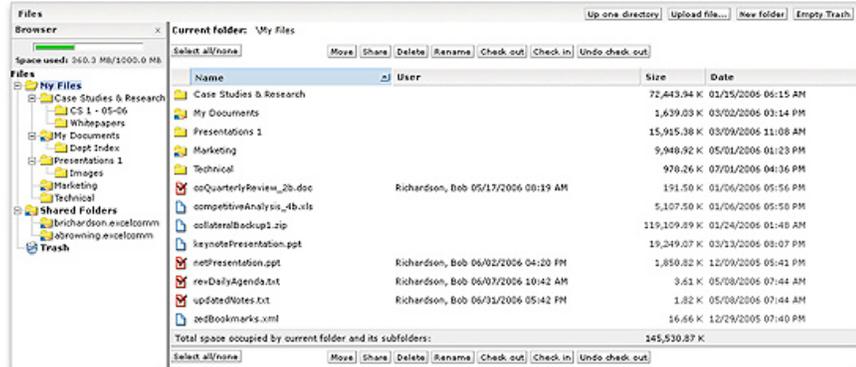
An Integrated Dashboard for Your Life

BuzzCart's Calendar and Task applications are fully integrated with a "My Day" dashboard that provides an at-a-glance overview of your appointments for the day, tasks currently due or past-due, and any new inbox items or other notifications.



BuzzCart: Files

BuzzCart Files gives you online file storage and file sharing capabilities, all without the need to purchase a file server, and without the need to implement an expensive and cumbersome VPN for remote access.



Access Documents Anywhere

BuzzCart's Files application lets you store important documents such as spreadsheets, product specifications and brochures, presentations, contract templates and more in your online file cabinet. Now anyone to whom you've assigned sharing privileges can have access to the latest document versions. Files can be organized in folders and sub-folders for easy retrieval.

Easy Access, But Strong Security

BuzzCart's Files application combines strong security with simple access, making working from anywhere efficient as possible. All users are authenticated via SSL (HTTPS) using their unique BuzzCart username and password.

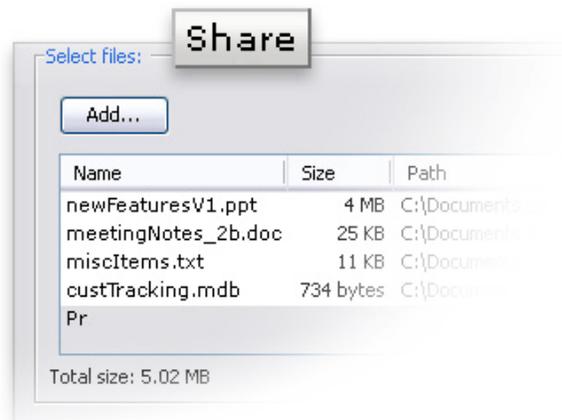
Share Files With Anyone

You can share folders with other BuzzCart users, and can assign either "Read Only" or "Full Access" sharing privileges at the individual folder level.

BuzzCart users can choose to share folders with other BuzzCart users, or even non-BuzzCart users. Non-BuzzCart users are sent an email containing a link they can use to access the folders that have been shared with them.

Foster Productivity With a Collaborative Environment

Business associates working on documents in a collaborative environment will enjoy Files' check-out/check-in functionality for improved document version control. Updated documents can be shared with just a couple of clicks, ensuring that everyone is using the most up-to-date information.

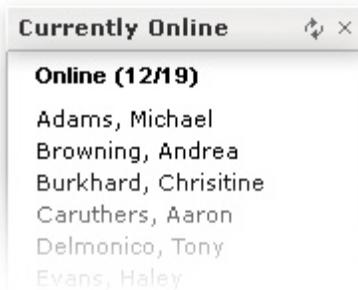
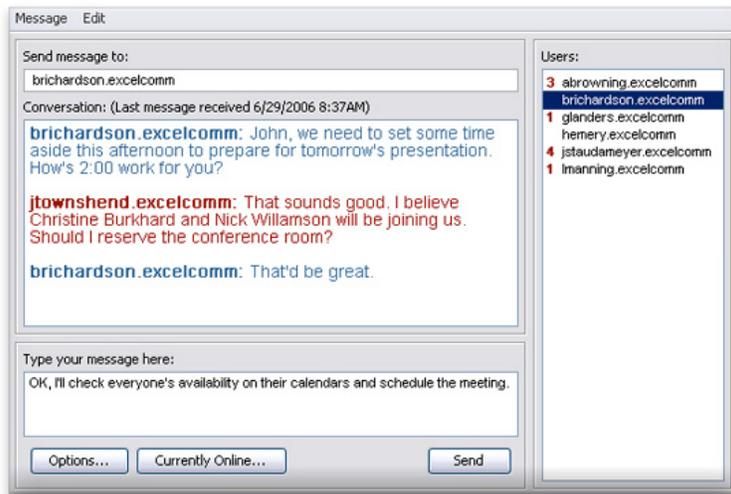


BuzzCart: Instant Messenger

BuzzCart Instant Messaging (IM) provides a fast and efficient communication platform that lets you instantly communicate with your co-workers over the Internet. With IM, your business saves time and money spent on long distance phone calls between co-workers working from remote locations.

Manage Multiple IM Sessions in Just One Window

BuzzCart IM lets you manage multiple conversations at one time and can be used while in any other BuzzCart application, helping to increase your productivity and improve your ability to multi-task.



Integrated Presence Management

The presence management or "Currently Online" window in BuzzCart lets you see which of your contacts are available online - allowing you to choose the most efficient communication medium available, whether that's IM, email or phone.

Hide Your Presence, and Block Chats

BuzzCart IM allows users to hide their presence from other users with whom they choose not to chat, allowing them to control their time and better manage their work.

